

# WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

BUILDING NO. 147	STREET 12TH STREET	CITY PACIFIC GROVE	ZIP 93950	Date of Inspection 04/12/2010	NUMBER OF PAGES 1 of 14
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## WESTERN

### EXTERMINATOR COMPANY

415 East Market Street  
Salinas, CA 93901-3750



The West's  
Largest Family  
Owned &  
Operated Termite  
& Pest Control  
Company

(831) 757-6226 - Phone #  
(831) 754-0537 - Fax  
[www.west-ext.com](http://www.west-ext.com)  
PR 0729  
Rpt# 704734953

Ordered by: TOM REDFERN TOM REDFERN & ASSOCIATES 26485 CARMEL RANCHO BLVD STE 7 CARMEL, CA 93923	Property Owner and/or Party of Interest TOM REDFERN TOM REDFERN & ASSOCIATES 26485 CARMEL RANCHO BLVD STE 7 CARMEL, CA 93923	Report sent to: TOM REDFERN TOM REDFERN & ASSOCIATES 26485 CARMEL RANCHO BLVD STE 7 CARMEL, CA 93923
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COMPLETE REPORT    
 LIMITED REPORT    
 SUPPLEMENTAL REPORT    
 REINSPECTION REPORT

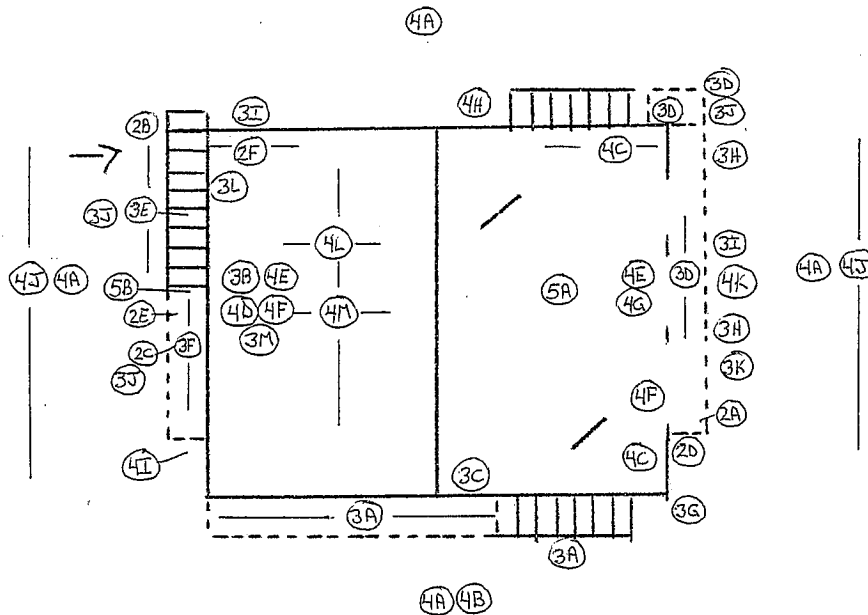
GENERAL DESCRIPTION: This is a two story, apartment building. It has an attached garage or carport. It has a composition roof and was occupied and furnished at the time of inspection.	Inspection Tag Posted: Subarea. Other Tags Posted:
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An inspection has been made of the structure(s) on the diagram in accordance with the the Structural Pest Control Act. Detached porches, detached steps, detached decks and any other structures not on the diagram were not inspected.

Subterranean Termites    
 Drywood Termites    
 Fungus/Dryrot    
 Other Findings    
 Further Inspection

If any of the above boxes are checked, it indicates that there were visible problems in accessible areas. Read the report for details on checked items

Key:    1 = Subterranean Termites    2 = Drywood Termites    3 = Fungus/Dryrot    4 = Other Findings    5 = Further Inspection



Inspected By RICHARD MAYHUE License No. FR 29613 Signature Richard Mayhue

You are entitled to obtain copies of all reports and completion notices on this property report to the Structural Pest Control Board during the preceding two years. To obtain copies contact: Structural Pest Control Board, 2005 Evergreen Street, Suite 1500, Sacramento, California 95815-3831.

NOTE: Questions or problems concerning the above report should be directed to the manager of the company. Unresolved questions or problems with services performed may be directed to the Structural Pest Control Board at (916) 561-8708, (800) 737-8188 or [www.pestboard.ca.gov](http://www.pestboard.ca.gov). (form t1w - 3.15.08) 43M-41 (Rev. 10/01)

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## What Is A Wood Destroying Pests and Organisms Inspection Report?

Please pay special attention to the following two paragraphs which explain the scope and limitations of a Structural Pest Control Inspection and a Wood Destroying Pests and Organisms Inspection Report.

A "Wood Destroying Pests And Organisms Inspection Report" contains findings as to the presence or absence of evidence of wood destroying insects or organisms in visible and accessible areas on the date of inspection and contains our recommendations for correcting any infestations, infections, or conducive conditions found. The contents of the Wood Destroying Pests and Organisms Inspection Report are governed by the California Structural Pest Control Act and its Rules and Regulations.

Some structures may not comply with building code requirements or may have structural plumbing, electrical, heating and air conditioning, or other defects that do not pertain to wood destroying organisms. A Wood Destroying Pests and Organisms Report does not contain information about any such defects as they are not within the scope of the license of the inspector or the company issuing this report.

Local treatment is not intended to be an entire structure treatment method. If infestations of wood-destroying pests extend or exist beyond the area(s) of local treatment, they may not be exterminated.

**NOTICE: Reports on this structure prepared by various registered companies should list the same findings (i.e., termite infestations, termite damage, fungus damage, etc.). However, recommendations to correct these findings may vary from company to company. You have the right to seek a second opinion from another company.**

This is a separated report which is defined as Section I/Section II conditions evident on the date of the inspection.

Section I contains items where there is visible evidence of active infestation, infection or conditions that have resulted in or from infestation or infection.

Section II items are conditions deemed likely to lead to infestation or infection but where no visible evidence of such was found.

Further Inspection items are defined as recommendations to inspect area(s) which during the original inspection did not allow the inspector access to complete the inspection and cannot be defined as Section I or Section II.

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## 2. DRYWOOD TERMITES

### ITEM NO. 2A

(Section 1)

#### FINDING:

Evidence of drywood termite infestation and damage noted at the right side deck joist.

#### RECOMMENDATION: 2A-1

Vacate and seal the structure. Fumigate with the registered fumigant Master Fume (sulfuryl fluoride) or Vikane (sulfuryl fluoride). Chloropicrin to be used as the warning agent. Please note effects of over-exposure from these materials can include the following: shortness of breath, double vision, unusual drowsiness and weakness and tremors. Your health and safety is our major concern. If you experience the symptoms as outlined here, leave the structure immediately and call our office.

Remove the seals and aerate the structure ready for occupancy.

Prior to the fumigation process certain preparations must be made. Please refer to our "Occupants' Fumigation Notice and Instruction Sheet" for specific guidelines. Preparation per these instructions is not the responsibility of Western Exterminator Company.

The fumigation cannot be done in strong winds or rain and will be rescheduled if there is inclement weather.

The fumigation process requires that work crews walk on the roof. Many roofs are brittle and suffer some damage when walked upon. The Company will not be responsible for damage resulting from walking or working on the roof, or for any damage to any of the following items: any roofing surface; radio and television antennas; plants which are clinging or very close to the structure; awnings; gutters; patio covers; solar heating panels; plumbing fixtures; or any other items on, or connected to, the roof, including chimneys.

Western Exterminator Company does not provide on-site security and does not assume any responsibility for the care and custody of the property in the event of vandalism or breaking and entering. Western Exterminator Company requests that all valuables such as jewelry, coins, collections, cash, art objects and other items of value be removed prior to fumigation.

#### RECOMMENDATION: 2A-2

Remove or cover accessible evidence of infestations.

#### RECOMMENDATION: 2A-3

Remove and replace or reinforce damaged material with new material as necessary.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

### ITEM NO. 2B

(Section 1)

#### FINDING:

Evidence of drywood termite infestation and damage noted at the left deck steps.

#### RECOMMENDATION: 2B-1

Refer to Recommendation Item 2A-1 regarding fumigation for the control of drywood termite infestation.

#### RECOMMENDATION: 2B-2

Remove or cover accessible evidence of infestations.

#### RECOMMENDATION: 2B-3

Remove and replace or reinforce damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not

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included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**ITEM NO. 2C**

(Section 1)

**FINDING:**

Evidence of drywood termite infestation noted at the siding. Infestation appears to extend into inaccessible areas.

**RECOMMENDATION: 2C-1**

Refer to Recommendation Item 2A-1 regarding fumigation for the control of drywood termite infestation.

**RECOMMENDATION: 2C-2**

Remove or cover accessible evidence of infestations.

**ITEM NO. 2D**

(Section 1)

**FINDING:**

Evidence of drywood termite infestation and damage noted at the base of the garage door frame.

**RECOMMENDATION: 2D-1**

Refer to Recommendation Item 2A-1 regarding fumigation for the control of drywood termite infestation.

**RECOMMENDATION: 2D-2**

Remove or cover accessible evidence of infestations.

**RECOMMENDATION: 2D-3**

Remove and replace or reinforce damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**ITEM NO. 2E**

(Section 1)

**FINDING:**

Evidence of drywood termite infestation and damage noted at the window trim.

**RECOMMENDATION: 2E-1**

Refer to Recommendation Item 2A-1 regarding fumigation for the control of drywood termite infestation.

**RECOMMENDATION: 2E-2**

Remove or cover accessible evidence of infestations.

**RECOMMENDATION: 2E-3**

Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

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**ITEM NO. 2F**

(Section 1)

**FINDING:**

Evidence of drywood termite infestation noted at the mudsill.

**RECOMMENDATION: 2F-1**

Refer to Recommendation Item 2A-1 regarding fumigation for the control of drywood termite infestation.

**RECOMMENDATION: 2F-2**

Remove or cover accessible evidence of infestations.

**3. FUNGUS OR DRYROT**

**ITEM NO. 3A**

(Section 1)

**FINDING:**

Fungus infection and damage noted at the front deck support post, steps, stringers, and deck boards. Moisture appears to be caused by the weather.

**RECOMMENDATION: 3A-1**

Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**RECOMMENDATION: 3A-2**

As part of routine maintenance keep area sealed and painted.

**ITEM NO. 3B**

(Section 1)

**FINDING:**

Fungus infection and damage noted at the bathroom floor in unit "C". Moisture appears to be caused by leakage from a loose toilet.

**RECOMMENDATION: 3B**

Remove toilet and damaged flooring. Install underlayment as necessary and new standard neutral grade vinyl floor covering. Install new seal and reset the toilet.

If damage extends into the subfloor, walls, or beyond the finished floor, or if plumbing requiring repair is disclosed, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**ITEM NO. 3C**

(Section 1)

**FINDING:**

Fungus infection and damage noted at the subfloor by the front door in unit "C". Moisture appears to be caused by a previous leak through the threshold.

**RECOMMENDATION: 3C**

Remove and replace damaged material with new material as necessary.

Western Exterminator Company will remove carpet. After work has been completed we will relay carpet as close as possible to previous condition. Western Exterminator Company will not be responsible for damage to carpet or its repair.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

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**ITEM NO. 3D**

(Section 1)

**FINDING:**

Fungus infection and damage noted at the right deck railing cap, ribbon, and deck boards. Moisture appears to be caused by the weather.

**RECOMMENDATION: 3D-1**

Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**RECOMMENDATION: 3D-2**

As part of routine maintenance keep area sealed and painted.

**ITEM NO. 3E**

(Section 1)

**FINDING:**

Fungus infection and damage noted at the left deck steps and stringers. Moisture appears to be caused by the weather.

**RECOMMENDATION: 3E-1**

Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**RECOMMENDATION: 3E-2**

As part of routine maintenance keep area sealed and painted.

**ITEM NO. 3F**

(Section 1)

**FINDING:**

Fungus infection, damage, and evidence of wood boring beetle infestation noted at the left deck, deck boards.

**RECOMMENDATION: 3F**

Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**ITEM NO. 3G**

(Section 1)

**FINDING:**

Fungus infection and damage noted at the corner trim. Moisture appears to be caused by the weather.

**RECOMMENDATION: 3G-1**

Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

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RECOMMENDATION: 3G-2 As part of routine maintenance keep area sealed and painted.

**ITEM NO. 3H** (Section 1)

FINDING: Fungus infection and damage noted at the base of the garage door frames. Moisture appears to be caused by the weather.

RECOMMENDATION: 3H-1 Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

RECOMMENDATION: 3H-2 As part of routine maintenance keep area sealed and painted.

**ITEM NO. 3I** (Section 1)

FINDING: Fungus infection and damage noted at the window trim. Moisture appears to be caused by the weather.

RECOMMENDATION: 3I-1 Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

RECOMMENDATION: 3I-2 As part of routine maintenance keep area sealed and painted.

**ITEM NO. 3J** (Section 1)

FINDING: Fungus infection and damage noted at the fascia. Moisture appears to be caused by the weather.

RECOMMENDATION: 3J-1 Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

RECOMMENDATION: 3J-2 After repairs have been completed, Owner will need to consult a licensed roofing contractor to repair roof covering.

**ITEM NO. 3K** (Section 1)

FINDING: Fungus infection and damage noted at the roof sheathing. Moisture appears to be caused by the weather.

RECOMMENDATION: 3K-1 Remove and replace damaged material with new material as necessary.

Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.

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If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**RECOMMENDATION: 3K-2**

After repairs have been completed, Owner will need to consult a licensed roofing contractor to repair roof covering.

**ITEM NO. 3L**

(Section 1)

**FINDING:**

Fungus infection noted at the crawl space access cover.

**RECOMMENDATION: 3L**

Remove surface fungus and treat area with the registered material Timbor (Disodium Octaborate Tetrahydrate).

**ITEM NO. 3M**

(Section 1)

**FINDING:**

Fungus infection noted at the subfloor under the bathroom.

**RECOMMENDATION: 3M**

Remove surface fungus and treat area with the registered material Timbor (Disodium Octaborate Tetrahydrate).

**4. OTHER FINDINGS**

**ITEM NO. 4A**

(Section 2)

**FINDING:**

Weathered exterior surfaces of the structure noted. This is conducive to excessive moisture conditions which can lead to wood destroying infestations or infections.

**RECOMMENDATION: 4A**

As part of routine maintenance keep area sealed and painted.

**ITEM NO. 4B**

(Section 2)

**FINDING:**

Vegetation noted against the structure. This is conducive to excessive moisture conditions which can lead to wood destroying infestations or infections.

**RECOMMENDATION: 4B**

As part of routine maintenance, keep plant growth trimmed and away from structure.

**ITEM NO. 4C**

(Section 2)

**FINDING:**

Water stains noted at the drywall in the garage.

**RECOMMENDATION: 4C**

As part of routine maintenance keep area sealed and painted.

**ITEM NO. 4D**

(Section 2)

**FINDING:**

Slight swelling of flooring noted by the bathtub in unit "A".

**RECOMMENDATION: 4D**

Remove flooring to make areas accessible for inspection. A Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost. This estimate includes the installation of new underlayment and new standard neutral grade vinyl floor covering as necessary. Install new seal and reset the toilet.

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- ITEM NO. 4E** (Section 2)  
**FINDING:** The shower windows are lower than the shower heads in units A, B, and C. This is conducive to excessive moisture conditions which can lead to wood destroying infestations or infections.  
**RECOMMENDATION: 4E** Install water proof curtain over window.
- ITEM NO. 4F** (Section 2)  
**FINDING:** Cracked or missing grout and caulk noted at the bathroom window stool in unit "B", and the floor tile in unit "C".  
**RECOMMENDATION: 4F** Caulk and grout areas as necessary. As part of routine maintenance, keep areas caulked and grouted to prevent possible damage.
- ITEM NO. 4G** (Section 2)  
**FINDING:** Slight swelling of flooring noted by the bathtub in unit "C".  
**RECOMMENDATION: 4G** Remove flooring to make areas accessible for inspection. A Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost. This estimate includes the installation of new underlayment and new standard neutral grade vinyl floor covering as necessary. Install new seal and reset the toilet.
- ITEM NO. 4H** (Section 2)  
**FINDING:** Delamination noted to the plywood of the garage side door.  
**RECOMMENDATION: 4H** Remove and replace damaged material with new material as necessary.  
  
Western Exterminator Company will finish work ready for painting. Painting is not included in our estimate.  
  
If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.
- ITEM NO. 4I** (Section 2)  
**FINDING:** Siding is embedded in the concrete step.  
**RECOMMENDATION: 4I** As part of routine maintenance keep area cleaned and sealed.
- ITEM NO. 4J** (Section 2)  
**FINDING:** Excessive moisture noted at the fascia which appears to be caused by no installed rain gutter.  
**RECOMMENDATION: 4J** Owner to consult a licensed rain gutter contractor to make necessary repairs.
- ITEM NO. 4K** (Section 2)  
**FINDING:** Physical damage noted to the fascia. This is conducive to excessive moisture conditions which can lead to wood destroying infestations or infections.  
**RECOMMENDATION: 4K-1** Remove and replace damaged material with new material as necessary.  
  
Western Exterminator Company will finish work ready for painting. Painting is not

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included in our estimate.

If damage extends into inaccessible areas, a Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**RECOMMENDATION: 4K-2**

After repairs have been completed, Owner will need to consult a licensed roofing contractor to repair roof covering.

**ITEM NO. 4L**

(Section 2)

**FINDING:**

Excessive moisture noted in the subarea which appears to be caused by weather conditions conducive to the area.

**RECOMMENDATION: 4L**

Install polyethylene as a moisture vapor barrier to minimize excessive moisture.

**ITEM NO. 4M**

(Section 2)

**FINDING:**

Cellulose debris noted in the subarea.

**RECOMMENDATION: 4M**

Remove cellulose debris.

**5. FURTHER INSPECTION**

**ITEM NO. 5A**

(Further Inspection)

**FINDING:**

Garage is partially inaccessible for inspection due to storage.

**RECOMMENDATION: 5A**

Inspect after Owner has made area accessible. A Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**ITEM NO. 5B**

(Further Inspection)

**FINDING:**

The exterior is partially inaccessible for inspection due to storage.

**RECOMMENDATION: 5B**

Inspect after Owner has made area accessible. A Supplemental Inspection will be made and Report issued outlining our findings, recommendations and any additional cost.

**Western Exterminator Company guarantees work performed for a period of one year from the date of completion, unless otherwise stated in this report, and where the work completed relates to plumbing, grouting, caulking, resetting of toilets, resetting of enclosures, and floor coverings, which are guaranteed for 30 days from the date of completion.**

**Western Exterminator Company guarantees we have eliminated drywood termites within the space fumigated for a period of three years from the date of completion.**

**THANK YOU FOR CHOOSING WESTERN EXTERMINATOR COMPANY.**

**If you have any questions concerning this Report or if we can be of any additional service, please call us at 1-800-WEST-EXT (1-800-937-8398).**

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Building Permits: In some cases, report items listed will require a building permit from the local building department. Any additional work required by the local building department, or required to remedy additional damage not noted in the report, but discovered in the performance of the work agreement, or change in the manner of scope, type, or the nature of the work item to be performed, due to the request of the building department or any other party, will not be done until a separate written agreement is authorized by the Customer or Customer's Agent, and accepted by Western Exterminator Company.

**The exterior surface of the roof was not inspected. If you want the water tightness of the roof determined, you should contact a roofing contractor who is licensed by the Contractor's State License Board.**

This property was inspected for visible and accessible evidence of wood destroying organisms such as wood rot by fungi. The inspection and this report do not address fungi other than wood destroying fungi, nor do they assess the health impacts of any fungus, including wood destroying fungi. We are neither qualified, authorized nor licensed to inspect for health-related fungi, including molds, or to make an opinion as to the health impacts of any fungus, including wood rot fungi. If you desire information about the presence or absence of health-related fungi, including molds, you should contact a qualified industrial hygienist or other relevant health professional.

Recommendations not being performed by Western Exterminator Company must be inspected during progress by a licensed Wood-destroying Pests and Organisms Inspector. Western Exterminator Company is not responsible for, nor implies any knowledge as to the quality of, work performed by others.

Due to the age of the structure, replacement material may not be available in the same dimension or quality and substitute material will be used.

Previous repairs by others noted to the right side deck. Western Exterminator Company is not responsible for, nor implies any knowledge as to the quality of, work performed by others.

Thesecond story roof eaves are inaccessible for physical inspection due to height. Visual inspection revealed no evidence of active infestation or infection.

If requested ...This company will reinspect repairs done by others within four months of the original inspection. A charge, if any, can be no greater then the original inspection fee for each reinspection. The reinspection must be done within ten (10) working days of request. The reinspection is a visual inspection and if inspection of concealed area is desired, inspection of work in progress will be necessary. Any guarantees must be received from parties performing repairs.

NOTE: Western Exterminator Company is making this subterranean termite preventative recommendation due to the unseen termite activity which may or may not exist in the soil below or surrounding your building. Much more information about the Sentricon System is available from our Inspector.

Eliminate potential subterranean termite activity in the soil surrounding or under the building using the Sentricon System.

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Small bait stations containing cellulose material for monitoring purposes are installed below the ground around the building. Our authorized Sentricon Technician regularly monitors these stations for subterranean termite activity. When termites appear in any station, that station's bait tubes are switched to another tube containing small amounts of an insect growth regulator called Noviflumuron. Noviflumuron is a substance that prevents subterranean termites from growing which means the termites die. In time, the entire underground colony is eliminated. After we confirm this colony elimination, we switch back to the original monitoring devices and our authorized Sentricon Technician examines these regularly. If you have permitted us to install our Sentricon ground stations according to label directions around the outside of your property and subterranean termites attack your building, Western Exterminator Company will perform a spot treatment at the site of attack and repair/replace any visible damage in excess of what was noted in our initial report at no charge.

#### ARBITRATION OF DISPUTES

**BY RELYING ON THIS WOOD DESTROYING ORGANISMS REPORT, YOU AGREE THAT ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO WESTERN'S INSPECTION AND/OR THIS REPORT SHALL BE SETTLED BY ARBITRATION IN ACCORDANCE WITH THE CONSTRUCTION INDUSTRY ARBITRATION RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND JUDGMENT UPON THE AWARD RENDERED BY THE ARBITRATOR(S) MAY BE ENTERED IN ANY COURT HAVING JURISDICTION THEREOF.**

**WESTERN'S PERFORMANCE OF THE RECOMMENDATIONS DESCRIBED ABOVE IS GOVERNED BY THE TERMS OF A WORK AUTHORIZATION, WHICH PROVIDES THAT ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO WESTERN'S WORK SHALL BE SETTLED BY ARBITRATION IN ACCORDANCE WITH THE CONSTRUCTION INDUSTRY ARBITRATION RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND JUDGMENT UPON THE AWARD RENDERED BY THE ARBITRATOR(S) MAY BE ENTERED IN ANY COURT HAVING JURISDICTION THEREOF.**

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#### DISCLAIMER

Items relate to locations, accessibility, conditions, infestations and infections noted at the time of this inspection. Although we make a visual inspection there are areas, which are inaccessible for inspection. These include areas to which there is no access without defacing or tearing out lumber, masonry, or finished work. We do not move furniture, appliances, or raise floor coverings, nor do we routinely inspect the following areas: behind or under built-in cabinet work, behind or under appliances, beneath floor coverings, under concrete slabs; the interiors of hollow walls, bay windows, porte cocheres, columns or abutments. Unless there are specific areas noted in the body of this Report, any further inspection other than set forth in this Report would be impractical. This inspection only pertains to the structure(s) indicated on the diagram. This Report is a statement of conditions at the time of this inspection only. Western Exterminator Company does not certify the water integrity of roofs. Please read all of the information contained with this Report. We recommend all items in our Report be completed. If others perform work we cannot be responsible or certify absence or presence of infestations or infections if this Company is not contacted to reinspect prior to closing any areas. Western Exterminator Company will not guarantee work performed by others.

This Report is not to be used to satisfy escrow requirements unless our inspection fee is paid. See the attached Work Order for the cost of recommended items. An authorized signature is necessary before any work can be performed.

#### REINSPECTION

A reinspection will be performed if requested by the person who ordered the complete inspection. The request for reinspection must be made within four months of the complete inspection. The reinspection will be performed within ten working days of the request. The fee for a reinspection shall not be more than the complete inspection fee.

#### GUARANTEES

Western Exterminator Company guarantees the work completed by this Company for a period of one year from the date of completion unless otherwise stated in the body of this Report, with the exception of plumbing, grouting, caulking, resetting of toilets, resetting of enclosures, or floor coverings, which are guaranteed for 30 days, as these are Owner maintenance areas.

#### HOMEOWNER PROTECTION POLICY

A Homeowner Protection Policy may be available at the end of the Guarantee Period.

Western Exterminator Company always strives to provide its customers with the most efficient methods of pest control. We continually provide our employees with constant, on-going education so they can provide our customers with the best possible service results, and so we can use pesticides in the safest possible manner for our customers and ourselves. In accordance with our sense of responsibility for the safety of our customers and employees, we ask that you read the following:

#### CALIFORNIA STATE LAW REQUIRES THAT YOU BE GIVEN THE FOLLOWING INFORMATION:

**CAUTION - PESTICIDES ARE TOXIC CHEMICALS** "Structural Pest Control Companies are registered and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the state finds that based on existing scientific evidence there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized."

If within 24-hours following application you experience symptoms similar to common seasonal illness comparable to the flu (Pesticides with non-flu like symptoms are asterisked below), contact your physician or poison control center (telephone number listed below) and your pest control operator immediately. For further information contact any of the following: Your local office of Western Exterminator Company; for Health Questions - Your County Health Department (telephone number listed below); for Application Information - Your County Agricultural Commissioner (telephone number listed below); and for Regulatory Information - The Structural Pest Control Board, (800) 737-8188, (916) 561-8708, 2005 Evergreen Street, Suite 1500, Sacramento, California 95815-3831.

BUILDING NO.	STREET	CITY	ZIP	Date of Inspection	NUMBER OF PAGES
147	12TH STREET	PACIFIC GROVE	93950	04/12/2010	14 of 14

POISON CONTROL CENTER  
(800) 876-4766

CALIFORNIA COUNTY AGRICULTURAL COMMISSIONERS  
Monterey - (831) 759-7325; San Benito - (831) 637-5344; Santa Cruz - (831) 763-8080

CALIFORNIA HEALTH OFFICES  
Monterey - (831) 755-4500; San Benito - (831) 637-5367; Santa Cruz - (831) 454-4000

LISTED BELOW ARE PESTICIDES THAT MAY BE USED ON YOUR PROPERTY DURING THE COURSE OF OUR WORK\*:

\*The names of materials actually used during each visit will be on the Completion Notice or the Invoice / Service Slip.

\*Cy-Kick Crack and Crevice Pressurized (Cyfluthrin), Dagnet SFR (Permethrin), Drione Insecticide (Pyrethrins/ Silica Gel/ Piperonyl Butoxide), Jecta (Disodium Octaborate Tetrahydrate), Premise 75 Insecticide (Imidacloprid), Premise Foam (Imidacloprid), Prevail (Cypermethrin), Recruit AG (Noviflumuron), Recruit IV (Noviflumuron), Termidor SC (Fipronil), Tim-bor (Disodium Octaborate Tetrahydrate), XT-2000 (D-Limonene). Fumigants: Chloropicrin\*\* and Master Fumé (Sulfuryl Flouride)\*\*\*.

\* Except as noted, effects of overexposure to these materials can include nasal and respiratory irritation, dizziness, headache, and fatigue.

\*\* Effects of overexposure to this material will cause teary eyes.

\*\*\* Effects of overexposure to this material can include poor coordination, slurring words and confusion.

# WESTERN EXTERMINATOR COMPANY

Family Pride In Excellence Since 1921



1-800-WEST-EXT  
1-800-937-8398  
www.west-ext.com

# WORK ORDER AGREEMENT

(831) 757-6226

Phone

(831) 754-0537

Fax

OWNER / AGENT: TOM REDFERN, TOM REDFERN & ASSOCIATES, 26485 CARMEL RANCHO BLVD STE 7,  
PROPERTY ADDRESS: 147 12TH STREET CITY: PACIFIC GROVE STATE: CA ZIP: 93950

ITEMIZATION OF COST FOR WORK RECOMMENDED ON TERMITE REPORT # 704734953

SECTION 1:									
2A	-1 =	2955.00	2E	-2 =	SEE 2E-3	3F	=		560.00
2A	-2 =	SEE 2A-3	2E	-3 =	95.00	3G	-1 =		95.00
2A	-3 =	110.00	2F	-1 =	SEE 2A-1	3G	-2 =		OWNER
2B	-1 =	SEE 2A-1	2F	-2 =	SEE 2C-2	3H	-1 =		200.00
2B	-2 =	SEE 2B-3	3A	-1 =	6100.00	3H	-2 =		OWNER
2B	-3 =	130.00	3A	-2 =	OWNER	3I	-1 =		190.00
2C	-1 =	SEE 2A-1	3B	=	625.00	3I	-2 =		OWNER
2C	-2 =	90.00	3C	=	110.00	3J	-1 =		330.00
2D	-1 =	SEE 2A-1	3D	-1 =	1820.00	3J	-2 =		OTHER TRADE
2D	-2 =	SEE 2D-3	3D	-2 =	OWNER	3K	-1 =		200.00
2D	-3 =	100.00	3E	-1 =	3000.00	3K	-2 =		OTHER TRADE
2E	-1 =	SEE 2A-1	3E	-2 =	OWNER	3L	=		95.00
						3M	-		110.00

PAGE 1 OF 2

SECTION 1: 16,915.00

\* PRICES ARE BASED ON WESTERN EXTERMINATOR COMPANY PERFORMING ALL OF THE RECOMMENDED SERVICE.  
IF ALL OF THE WORK IS NOT AUTHORIZED, PRICES ARE SUBJECT TO REVIEW.

**Terms:** For property in escrow, payment in full is due at close of escrow. If escrow company fails to pay Western's service fees within 90 days of completion of the work, Customer will be billed directly and shall be liable for any unpaid monies due to Western. Any balance remaining 90 days after completion of the work shall be charged interest at the rate of 1 1/2% per month, or 18% per annum.

For non escrow property, a deposit of 1/3 down is required prior to the start of work and the remainder is due at completion. Any balance remaining 30 days after completion of work shall be charged interest at the rate of 1 1/2% per month, or 18% per annum.



**TOTAL**  
**1/3 DEPOSIT**  
**IF APPLICABLE**  
**DUE UPON**  
**COMPLETION**

Escrow Company \_\_\_\_\_ Escrow # \_\_\_\_\_ Close Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Address \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Does any person living or working at this address have any known chemical sensitivities or allergies?

YES	NO	Initial
YES	NO	Initial

Have you or anyone else living or working at this address ever made any pesticide applications to the interior or exterior of the structure?

## AUTHORIZATION

### CONDITIONS

\* Prices are good for 30 days from date of inspection.  
\* Your rights per "Federal Truth in Lending Law", a "Notice to Owner" and the policy re: "Arbitration of Disputes" are on page two of this agreement.  
By signing below, you state that you have read and agree to the Terms & Conditions on the front and back of this Work Order Agreement.

I hereby authorize Western Exterminator Company to perform the following items:

On Report # 704734953

By Owner/Agent/Buyer \_\_\_\_\_ (Print Name)

Res. Phone ( ) \_\_\_\_\_ Work ( ) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

### Western Exterminator Company

By RICHARD MAYHUE  
(Print Name)  
*Richard Mayhue*  
(Signature)

Date 04/12/2010 Lic.# FR 29613

NOTE: WORK WILL NOT COMMENCE UNTIL DELIVERY OF YOUR  
"WOOD DESTROYING PEST AND ORGANISMS INSPECTION REPORT"  
For details regarding the above recommendations please refer to your inspection Report.

RECEIPT OF PESTICIDE NOTIFICATION	
<input type="checkbox"/> Customer Initials	<input type="checkbox"/> Customer unavailable left at location

1-800-WEST-EXT  
(1-800-937-8398)

FORM 1019 REV 04/07

The West's Largest & Oldest  
Family Owned & Operated  
Termite & Pest Control Company  
SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

**WESTERN EXTERMINATOR COMPANY**





OWNER / AGENT: TOM REDFERN, TOM REDFERN & ASSOCIATES, 26485 CARMEL RANCHO BLVD STE 7,  
PROPERTY ADDRESS: 147 12TH STREET CITY: PACIFIC GROVE STATE: CA ZIP: 93950

ITEMIZATION OF COST FOR WORK RECOMMENDED ON TERMITE REPORT # 704734953  
SECTION 2:

4A	=	OWNER	4L	=	920.00
4B	=	OWNER	4M	=	180.00
4C	=	OWNER			
4D	=	625.00	SECTION 2: 3005.00		
4E	=	OWNER			
4F	=	OWNER			
4G	=	625.00			
4H	=	415.00			
4I	=	OWNER			
4J	=	OTHER TRADE			
4K -1	=	240.00			
4K -2	=	OTHER TRADE			

**FURTHER INSPECTION :**

5A= OWNER  
5B= OWNER

PAGE 2 OF 2

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IF ALL OF THE WORK IS NOT AUTHORIZED, PRICES ARE SUBJECT TO REVIEW.

**Terms:** For property in escrow, payment in full is due at close of escrow. If escrow company fails to pay Western's service fees within 90 days of completion of the work, Customer will be billed directly and shall be liable for any unpaid monies due to Western. Any balance remaining 90 days after completion of the work shall be charged interest at the rate of 1 1/2% per month, or 18% per annum. For non escrow property, a deposit of 1/3 down is required prior to the start of work and the remainder is due at completion. Any balance remaining 30 days after completion of work shall be charged interest at the rate of 1 1/2% per month, or 18% per annum.

**TOTAL**  
**1/3 DEPOSIT**  
**IF APPLICABLE**  
**DUE UPON**  
**COMPLETION**



Escrow Company \_\_\_\_\_ Escrow # \_\_\_\_\_ Close Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
Address \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Does any person living or working at this address have any known chemical sensitivities or allergies?

YES	NO	Initial
YES	NO	Initial

Have you or anyone else living or working at this address ever made any pesticide applications to the interior or exterior of the structure?

## AUTHORIZATION

### CONDITIONS

\* Prices are good for 30 days from date of inspection.  
\* Your rights per "Federal Truth in Lending Law", a "Notice to Owner" and the policy re: "Arbitration of Disputes" are on page two of this agreement.  
By signing below, you state that you have read and agree to the Terms & Conditions on the front and back of this Work Order Agreement.

I hereby authorize Western Exterminator Company to perform the following items:

On Report # **704734953**

By Owner/Agent/Buyer \_\_\_\_\_ (Print Name)

Res. Phone ( ) \_\_\_\_\_ Work ( ) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Western Exterminator Company**

By RICHARD MAYHUE  
(Print Name)

(Signature)

Date 04/12/2010 Lic.# FR 29613

**NOTE: WORK WILL NOT COMMENCE UNTIL DELIVERY OF YOUR "WOOD DESTROYING PEST AND ORGANISMS INSPECTION REPORT"**  
For details regarding the above recommendations please refer to your Inspection Report.

### RECEIPT OF PESTICIDE NOTIFICATION

<input type="checkbox"/>	Customer Initials	<input type="checkbox"/>	Customer unavailable left at location
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